

Education

Doctor of Philosophy (PhD) in Information Systems Management. Warwick Business School, University of Warwick, UK. (10/2013 – 01/2017)

- Thesis title: IS Security Networks in Credit Card Fraud Prevention. My PhD research examined collective security efforts. I have conducted a historical case study of credit card fraud and how its prevention measures evolved over time. I developed a process model to explain how security networks achieve prevention and identify incentive mechanisms that are necessary to align the diverse interests of the network's heterogeneous actors.
- I was awarded a Postgraduate Certificate in Social Sciences Research upon the completion of the following modules: Practice of Social Research, Qualitative Research Methods, Quantitative Research Methods, and Philosophies of Social Science, and

Master of Science (MSc) in Information Systems Management and Innovation (with distinction). Warwick Business School, University of Warwick, UK. (10/2012 – 10/2013)

- Dissertation title: The Role of Information Technology in Supporting Commissioning Decision Making in the New GP-led Clinical Commissioning Groups of the NHS.
- Modules completed: Critical Issues in Information Systems, Organizational Analysis, Technological Innovation and Change, Data & Business Intelligence, Enterprise Systems Development, Digital Business Strategy & Social Media, Global Sourcing & Innovation, and Knowledge Work & Innovation.

Bachelor (BA) in Management Information System. School of Business, The University of Jordan, Jordan. (09/2004 – 08/2007).

- Graduated first on my class with a GPA 3.94 out of 4.

Experience

Assistant Dean for International Accreditation Affairs: School of Business, The University of Jordan (Sep 2020 - present).

- Working on the school's international accreditation file and ensuring progress towards meeting international requirements and becoming an AACSB accredited school.
- Creating and delivering training for colleagues regarding accreditation requirements.
- Working closely with quality officers in each department to prepare the required documents for AACSB.
- Ensuring that academic, curriculum, and program goals are aligned to the AACSB standards.
- Preparing the necessary draft documents.

Assistant Dean for Development and Quality Assurance Affairs: School of Business, The University of Jordan (Sep 2018 – Sep 2020).

- Ensuring that academic, curriculum, and program goals are aligned to the AACSB standards.
- Working closely with quality officers in each department to prepare the required documents for AACSB.
- Working in conjunction with staff across the school to provide the information needed by external and internal audit bodies during inspection.
- Preparing and distributing quality forms and documents to faculty members.

- Ensuring the proper completion of quality documents (eg. Program reports, course reports, course portfolio).
- Establishing and launching School of Business Award for Teaching Excellence.

Associate Professor of Information Systems Management: School of Business, The University of Jordan (2022- present).

- Teaching a variety of modules at both undergraduate and postgraduate levels such as Research Methods, Database Management Systems, Computer Ethics, Electronic Business, and Contemporary Issues in Digital Technologies.
- Supervising graduation projects.

Assistant Professor of Information Systems Management: School of Business, The University of Jordan (2017- 2022).

- Teaching a variety of modules such as Research Methods, Database Management Systems, Computer Ethics, Electronic Commerce, and Principles of Management Information Systems.
- Supervising graduation projects.

Teaching Assistant: Digital Business Strategy module, Warwick Business School (2015-2016).

Quality Assurance Officer in Sneo, Social Networking Search Engine Optimization, Amman – Jordan. (04/2011 – 08/2011)

- Testing various web applications to ensure they are bugs free, user friendly and according to design specifications.
- Write business requirements documents for new projects.

Project Management Officer in International Computer Systems – Financial Systems (ICSFS), Amman – Jordan. (03/2010 – 09/2010)

- Preparing plans for staff visits to our clients in various countries, preparing time sheets, following up with colleagues to ensure deadlines are met.

Quality Assurance Officer in International Computer Systems – Financial Systems (ICSFS), Amman – Jordan. (10/2007 – 03/2010)

- Testing various banking modules to ensure its compliance with banks' requirements.
- Installing releases under different platforms like Thin Linux, Thin Windows and GUI.
- Continuous support to our clients when they face any problems; technical or business.
- Training our new clients whether this training will be insight or oversight.
- Active member in implementation teams that were responsible for the conversion process of many banks in different countries; Egypt, Iraq and Algeria.

Conferences and Workshops

- Women in Academia Conference. January 20-21, 2021. Online.
- The 4th US- Jordanian University Cooperation Network (UCN) Webinar on The Impact of COVID-19 on Higher Education, Technology, Emotional Distress and Lessons learned. December 15th, 2020. Online webinar. Presented a research paper.
- AACSB Business Accreditation Seminar, 11-12 Dec, 2019. Dubai
- Arab Artificial Intelligence Summit, Oct 29-30, 2019. Dead Sea – Jordan. Attendee.
- International Conference on Information and Communication Systems, 2018. Irbid – Jordan. Presented a conference paper.
- Learning design workshop, 11-12 Nov, 2017 and 26 Nov, 2017 - University of Jordan

- Staff Development workshop, 11-13 Sep, 2017 - University of Jordan
- Edraak Regional Conference: Re-imagining Education in the Arab World. 13-14 Aug, 2017 – Amman.
- Enhancing Quality of Technology-Enhanced Learning (EQTeL) at Jordanian Universities Conference. May 8th, 2017. Amman – Jordan.
- Case Study Workshop, 2016 – University of Warwick.
- European Conference on Information Systems, 2015. Münster – Germany. Presented a research-in-progress paper.
- Centre for Ontology PhD/ECR Conference, 2015 - University of Warwick. Attendant.
- Innovations in Information Infrastructure workshop, 2015 - University of Warwick. Attendant.
- British Academy of Management (BAM) PhD workshop, 2014 and 2016. Presented my PhD research.

Publications

Laila Dahabiyeh, and Panos Constantinides, 2022. “Legitimizing digital technologies in industry exchange fields: The case of digital signatures”. *Information and Organization*, 32(1), 100392.

Laila Dahabiyeh, Mohammad S. Najjar, and Gongtai Wang, 2022. “Online Teaching During COVID-19 Crisis: The Role of Technostress and Emotional Dissonance on Online Teaching Exhaustion and Teaching Staff Productivity”. *International Journal of Information and Learning Technology*, 39(2), pp. 97-121

Mohammad S. Najjar, and **Laila Dahabiyeh**, 2021. “Trust in the Ride Hailing Service of the Sharing Economy: The Roles of Legitimacy and Process Transparency”. *Journal of Organizational and End User Computing*, 33(6), pp.1-24

Laila Dahabiyeh, 2021. “Factors Affecting Organizational Adoption and Acceptance of Computer-Based Security Awareness Training Tools”. *Information and Computer Security*, 29(5), pp. 836-849

Mohammad S. Najjar, **Laila Dahabiyeh**, and Raed Algharabat, 2021. “Users’ Affect and Satisfaction in a Privacy Calculus Context”. *Online Information Review*, 45(3), pp. 577-598.

Laila Dahabiyeh, Mohammad S. Najjar, and Deepti Agrawal, 2021 “When Ignorance is Bliss: The Role of Curiosity in Online Games Adoption”. *Entertainment Computing*, 37, 100398

Nashrawan Taha, and **Laila Dahabiyeh**, 2021. “College Students Information Security Awareness: A Comparison between Smartphones and Computers”. *Education and Information Technologies*, 26(2), pp.1721-1736.

Laila Dahabiyeh, Mohammad S. Najjar, and Deepti Agrawal, 2020 “The effect of risk levels on technology adoption decision: the case of online games”. *Information Technology & People*, 33(5), pp.1445-1464.

Mohammad S. Najjar, **Laila Dahabiyeh**, and Mohammad Nawayseh, 2019 “Share If You Care: The Impact of Information Sharing and Information Quality on Humanitarian Supply Chain Performance - A Social Capital Perspective”. *Information Development*, 35(3), pp. 467-481.

Malik Shahzad K. Awan, and **Laila Dahabiyeh**, 2018 “Corporate Attractiveness Index: A measure for assessing the potential of a cyber attack”. Proceedings of the 9th International Conference on Information and Communication Systems.

Laila Dahabiyeh, 2017 “The Security of Internet of Things: Current State and Future Directions”. Proceedings of the 14th European Mediterranean & Middle Eastern Conference on Information Systems.

Laila Dahabiyeh, 2015 “Networks of Cybercrime Prevention: A Process Study of the Credit Card”. Research in progress paper – Proceedings of the 23rd European Conference on Information Systems.

Professional Academic and Research Activities

- Reviewer – Information Technology & People journal
- Reviewer – Internet Research journal
- Reviewer – Information Development journal
- Reviewer – Electronic Commerce Research and Applications
- The 6th International Conference on E-Publishing (2021), The University of Jordan – Academic Committee and Session Chair.
- Judge - Virtual Regional Hackathon on COVID 19 – Hack-19. Organized by The American University in Cairo. June 4-7, 2020
- The 5th International Conference on E-Publishing (2019), The University of Jordan – Academic Committee and Session Chair
- The 8th Joint Scientific Conference (2019): E-Business and E-Government Applications in Public and Private Organizations, The University of Jordan – Preparation Committee and Session Chair
- The 4th International Conference on E-Publishing (2018), The University of Jordan – Academic Committee and Session Chair
- 50th Hawaii International Conference on System Sciences (HICSS) 2017 – Reviewer
- 37th International Conference on Information Systems (ICIS) 2016 – Reviewer
- 49th Hawaii International Conference on System Sciences (HICSS) 2016 – Reviewer

Research Interests

My research interests are in the areas of: information privacy, information systems security, digital innovation, legitimacy of digital innovation, incentives and collective action, and information technology and societal challenges.

Awards and Scholarships

- Erasmus+ Teaching Staff Mobility, School of Business and Economics, Philipps University – Marburg, 20-24 January, 2020. Marburg, Germany.
- Erasmus+ Teaching Staff Mobility, Faculty of Management, The University of Warsaw, 7-13 April, 2019. Warsaw, Poland.
- Research grant from the Deanship of Scientific Research, The University of Jordan. July, 2019. Research titled “Curiosity and the Design of Security Awareness Program”
- Dean’s Scholarship Award 2012-13, Warwick Business School.
- A scholarship from the University of Jordan to pursue my MSc and PhD study, 2012.

- Scholarship from the Ministry of Higher Education 2004-2007 to study my Bachelor degree. Amman – Jordan.

Member of Councils and Committees – The University of Jordan

- School of Business Council. Sep, 2018 – present.
- Management Information Systems Department Council. Feb, 2017 – present
- School of Business Quality Assurance Committee. Sep, 2018 – present.
- School of Business Curriculum Committee. Sep, 2018 – present.
- Management Information Systems Department Bachelor Curriculum Committee. Sep, 2018 – present.
- The 6th International Conference on E-Publishing Academic Committee. 2021
- School of Business COVID-19 Emergency Committee. March, 2020 – June, 2020
- The 5th International Conference on E-Publishing Academic Committee. 2019
- The University of Jordan Curriculum Committee. 2018-2019
- The 4th International Conference on E-Publishing Academic Committee. 2018